SCTA Board/General Membership Meeting Minutes, November 3. 2022

Board/General Membership Meeting Minutes Ballroom, Lakehouse November 3, 2022

Board Attendees: Cindy Good, President

Sheryl Tschetter, Vice President

Kim Scoggins, Treasurer Gail Fitzmaurice, Secretary

Michael Sacks, Director, Membership

Deb Campbell, Director, Tennis Ambassadors

Greg Pavan, Director, Bucket Brigade

Lyn Herrick, Director, Events Chris Scott, Past President

Board Absences: None

Call to Order: Cindy Good

Cindy Good called the meeting to order at 6:06PM and Gail Fitzmaurice determined that a quorum of the Board was present. A quorum of the membership was not attained. Cindy verified that the October board meeting minutes had been posted at the Logo bulletin board, the SCTA website, and in an E-Blast for members to read. The October board meeting minutes were then approved.

Treasurer's Report: Kim Scoggins

Kim Scoggins provided an overview of the October Treasurer's report. Lyn Herrick advised that the August Treasurer's report ending total did not match the September Treasurer's report beginning balance. Pending Kim's review and correction of the affected Treasurer's reports, the Board postponed approval of the October Treasurer's report. Once this problem is resolved and corrected, the Board will vote its approval electronically, and the corrected report(s) will be posted to the SCTA website and sent in an E-Blast to the membership.

Check documentation: Cindy advised that five checks had been issued which were over \$500 but contained only one signature, rather than the required two signatures. Cindy consulted Lifestyles to determine how to proceed. Accordingly, two checks (#2382 and #241 9) on behalf of WTO were reviewed and verified by WTO's Treasurer, Gail Richards. Three checks (#2404, #2412, and #2437) on behalf of SCTA were reviewed and approved by Cindy. These minutes will serve as confirmation for future financial review by the Community.

Proposed 2023 SCTA Budget Voting Results:

93% voted YES, 7% voted NO

An SCTA member questioned the \$8,000 expenditure for a water fountain for the North side. Another SCTA member suggested the use of a membership survey for approval of major expenditures, including events. After discussion, Sheryl Tschetter offered to look into using a survey of the membership for approval of events and major expenditures moving forward. Another SCTA member questioned why the Community Budget line item regarding the SCTA \$26,000 contribution was described as "support for a staff of five in the Logo Building" and nothing about scheduling. Cindy responded that this was an SCHHCA matter and that she would contact Anna Marie Tabernik, VP of the Community Board, about correcting the description of the line item.

Cindy recapped that expenses/income from completed 2022 events have yielded a small net profit.

DIRECTOR/LIAISON REPORTS:

Membership: Michael Sacks

Michael Sacks reported as follows:

October: 8 new members, 781 total members, YTD membership revenue: \$38,050* 2021 YTD vs 2022 YTD: membership run rate is 5.3% higher

Combining 2023 registrations completed thus far and the 2022 auto-renewals, there are 575 members who are renewed for 2023 (74% of total current membership).

*Note: For any new member who joins SCTA in September or later in the year --- their membership fee will cover the remainder of 2022 and all of 2023.

Ambassadors: Deb Campbell

Deb reported that Lifestyles will not be rescheduling Sun City's Club Fair. SCTA members may renew online or may have previously opted for auto-renewal. Deb has found two new Ambassadors: Linda Chasnov will be the Women's 3.0 Ambassador (replacing Joanne Patterson) and Mickey Romeo will be the Men's 3.0 Ambassador (replacing Bob Waite). Linda and Mickey will start their positions in January 2023. Deb thanked Joanne and Bob for their exemplary performance as Ambassadors and welcomed Linda and Mickey to their new positions.

WTO: Barb Fluharty

Barb was unable to attend the meeting. Cindy recapped the WTO report as follows: Tennis in the Pink fundraiser was very successful and raised \$4,100 to be donated to Pledge the Pink Foundation. A new feature of this year's event was stenciling pink ribbons on tennis racquets for participants. Thanks to Debbie Kniewel, Chairperson of the event.

A Wine and Cheese Social will take place on 3/15/23.

The Memorial Scholarship Fundraiser will take place on 4/15/23. This event raises funds for scholarships for local high school tennis players. Candidates must have a B average, have developed tennis skills, be a varsity player on a high school tennis team, and have performed some community service. This year's fundraiser will be a Trivia Night chaired by Jill Mosse and Peggy Hill.

WTO donated \$500 to Bluffton Self-Help and \$2,000 to Public Tennis, Inc. These are the final budgeted contributions for 2022 except for some outstanding Scholarship funds.

Bucket Brigade: Greg Pavan

Greg thanked the volunteers who participated in the cleaning of the net tapes which now look new! Going forward, the plan is for two net cleanings per year: one before the Mix & Match Tournament and one before the Club Championship Tournament. Greg is asking Gavin to place another order for 6 new brushes paid for by the Community. As new brushes arrive, they will be placed on the courts to replace the rosette mats which are falling apart. The new brushes should be hung on the side fencing with the brush bristles facing the courts (not facing the windscreens). If there are any issues with the brushes, please inform the Logo staff.

EVENTS

Harvest/Halloween Party:

Cindy reported that an enthusiastic group of SCTA members and guests (177) attended this event and enjoyed the decorations, food, DJ and the fun photo booth. The costumes this year were outstanding! Cindy thanked Carolyn Walton and her team for not only stepping up to volunteer but for doing an outstanding job on the night of the event.

Club Championship:

Gavin Cox reported that the Club Championship will run from November $7^{th} - 13^{th}$, with play running from 2 PM -5 PM daily (maybe earlier on Saturday and Sunday dependent on the weather). Currently there are 120 SCTA members participating in the event. Chris Scott will be providing all the tennis balls. Everyone is encouraged to attend and cheer for the players. On Saturday and Sunday, there will be freshly grilled hamburgers and hotdogs available from the grill crew located near the Logo building. Please bring "cash" as the grillers will not be accepting CAM cards!!! (3) Cindy reported that this event is on track to break even or make a slight profit as it did last year.

December Tennis Social:

Ellen Demeritt reported for JoEllen Bitner that this 12/2/22 event with a 1960's theme (Get Your Groove On) is going to include a Mixed Doubles round robin from 3:30-5:00PM, followed by sandwiches/wraps, soft drinks and dancing at 5:30PM in the Pavilion. Rich Fredericks will be the DJ. Please BYOB if you desire to drink something other than soft drinks. The cost will be \$12/pp (for tennis and supper or for supper only), payable by CAM card. Registration ends on 11/18/22 and can be done on the SCTA website or at Tennis at Sun City on Facebook.

OLD BUSINESS

Policies & Procedures Update: Sheryl Tschetter

Sheryl reported that the document is being proofread and then will be formatted. It will be presented by the December Board Meeting. The P&P Committee will be available to take questions from attendees. The revised P&P will then be sent out to the SCTA membership via E-Blast, followed by an electronic membership vote for approval.

Final Bench Delivery: Cindy Good

The 4th bench was received from the Woodworking Shop and was installed at court 12.

Ball Machine Update: Cindy Good

The new ball machine is up and running. Gavin Cox reported that the old backup ball machine was sold and the proceeds will be used to purchase a new ball hopper.

NEW BUSINESS

Voting Results and Introduction of 2023 Board Members: Michael Sacks

Michael reported that the election was completed on 10/22/22 with results audited by two previously appointed auditors: Corinne Miller and Paul Wright. He further reported that 34% (266 voters) of the SCTA membership voted, with the following candidates approved:

President:

Sheryl Tschetter - 238 votes

Vice President:

Tom Wright – 248 votes

Treasurer:

Martha Widgen – 252 votes

Director, Tennis Ambassadors Debra Campbell – 253 votes

Director, Events

Diane Dowling – 252 votes

Cindy introduced each candidate to the membership and thanked them for volunteering to be on the 2023 SCTA Board.

Year in Review: Cindy Good

The following enhancements were advocated by SCTA and paid for by SCHHCA:

- 1. Two picnic tables installed outside the Northside courts
- 2. All rosette mats to be replaced with brooms during 2022 and 2023 (total \$10,000 commitment)
- 3. New water fountain installed between courts 2 & 3
- 4. French drain installed between courts 2 & 3 for better drainage
- 5. New roller acquired for court maintenance (\$10,000 expenditure)
- 6. New ball machine acquired to replace aging unit (\$9,000 expenditure)

The following items were funded by SCTA contributions:

- 1. Two new pergolas and shade coverings installed in January between courts 8 & 9 and between courts 10 & 11. This project was carried over from the 2021 budget.
- 2. Printed membership directory was distributed at no cost to members
- 3. AED/CPR classes conducted for over 110 participants
- 4. Large AED signs placed on cabinets to make players more aware of their locations on the North and South sides
- 5. Four new green benches installed at courts 1, 4 and 12 for players/guest use
- 6. Sponsored successful Boys and Girls Club event on campus
- 7. Installed 7 new frames around the updated posters at the courts regarding change in court grroming times
- 8. Replaced 6 clocks that had stopped working
- 9. Events completed: Valentine's Day, Mix & Match Tournament, and Hallowen dinner/dance. Events to be held before year end: Club Championship and Get Your Groove On.
- 10. Ordered an SCTA Banner for use at future events and Club Fair

The following processes were updated during the year:

- 1. SCTA Bylaws updated and approved by SCTA membership
- 2. The Getting Started form was updated for new tennis players and is being handed out by Logo staff as well as all Ambassadors
- 3. Players' Corner was established and posted on the bulletin board near court 1
- 4. Policies & Procedures is in the final stages of review and approval by the President, P&P Committee, and SCTA Board. There will be a membership vote on the revised P&P prior to year end.
- 5. Established USTA Liaison position in an attempt to improve communications with USTA local coordinator(s)
- 6. Improved membership communication via Weekly E-Blasts

Open Membership – Questions and Comments

Members questioned the need for a water fountain on the North side courts. The response centered around the constant use of these North side courts for both USTA and Intraclub teams where time is of the essence. Health and liability reasons were also discussed.

Members raised the issue of court time slots for Intraclub and USTA play. The two hour time slot is essential for USTA matches which must be completed before the court is relinquished.

There was discussion around adding another two hour time slot for Intraclub which would require SCHHCA approval. The consensus was that there are more Intraclub players than USTA players and Intraclub should have priority in regards to a two hour play slot. Steve Sandike reviewed the pro's and con's of two 2-hour time slots which would likely involve a month of work on Chelsea, if this were to be approved by SCHHCA. Cindy stated that she and Sheryl would continue to investigate this issue with Steve and Health and Wellness.

Karen Benedict asked that the following clarifications be made to the membership after meeting discussions.

Question about membership dues supporting scheduling: The Community Association has authority over all facilities, including the tennis courts. They do not belong to SCTA, even though we contribute to funding certain items to enhance the tennis experience for our membership. The Community Association made the determination that the best way to handle tennis management was to hire a professional company. SCTA had input but no final "say" in this decision. The contract included staffing the Logo Building with extended hours for day-today scheduling, hiring a part time employee to handle USTA, Lottery, and Intraclub scheduling for SCTA, as well as expanding the lesson/clinic programs for SCTA and Non-SCTA members. The SCTA's contribution of \$26,000/year helps with the first two items with the majority balance being paid for by the Community. The delineation of this work is determined by the Professional Management Company, not SCTA, and questions should be directed to the Sun City Hilton Head Community Association Board of Directors or the Professional Management Company. The SCTA does not have control over hours of work or assignment of specific tasks to any individual working on these programs. That being said, our SCTA Board and volunteers do work closely with both SCHHCA and the Management Company to ensure that our member's tennis needs are met.

Question about the use of Courts 5 & 6: The use of these two courts for lessons supports the personal growth of participating tennis players, both SCTA members and non-SCTA members. Although described as a revenue stream for the Community Association, the net profit has greatly benefited SCTA. With the profits this year, we were able to have the Community Association commit to paying \$10,000 for brooms, \$9,000 for a new ball machine, paying for two new picnic benches on the Northside, along with a new roller for maintenance and several other enhancements.

Motion to adjourn Board Meeting: Cindy Good Meeting adjourned 8:48PM.

NEXT BOARD MEETING: Wednesday, December 7, 2022 6:00PM Bayside Room - - Lakehouse