SCTA Board Meeting Minutes Bayside Room – Lakehouse April 5, 2023

REVISION 1 DATED 4-23-23 TO INCLUDE MILT NEUMAN'S AND SUSAN KREICK'S PRESENTATIONS MADE DURING THE OPEN DISCUSSION PORTION OF THE 4-5-23 SCTA BOARD MEETING, PER THEIR RESPECTIVE WRITTEN REQUESTS TO THE BOARD.

Board Attendees:	Sheryl Tschetter, President Gail Fitzmaurice, Secretary Michael Sacks, Director, Membership Greg Pavan, Director, Bucket Brigade/Ombudsma Diane Dowling, Director, Events	
	Cindy Good, Past President	
Board Absences:	Martha Widgen, Treasurer Deb Campbell, Director, Tennis Ambassadors	

Call to Order: Sheryl Tschetter

Sheryl Tschetter called the meeting to order at 6:00PM and Gail Fitzmaurice determined that a quorum of the Board was present. Sheryl verified that the March Board Meeting minutes had been posted at the Logo bulletin board, the SCTA website, and emailed in an E-Blast to the members. The March Board Meeting minutes were then approved by the Board (one Board member abstained having not read the March minutes).

Treasurer's Report: Martha Widgen

Sheryl reviewed the March Treasurer's report on behalf of Martha who was away. There was a motion to approve and the Board voted its approval. The March Treasurer's report is included with these minutes as a separate document.

DIRECTOR/LIAISON REPORTS

Membership: Michael Sacks

Current members: 733 (last year at this time there were 738) 2023 Budget calls for 750 members, a target which should easily be achieved March membership billing submitted to CA 8 new members joined, 1 member was issued a refund: March membership net billing = \$350 Total dues collect year-to-date: \$35,100 SCHHCA asked all Clubs to submit only one billing per month:

March billing included the above membership billing:	\$350
& St. Paddy's Day event billing:	<u>\$1,924</u>
Total March billing	\$2,274

Online membership directory is up-to-date including April rating clinic results and reflecting rating type changes as advised by the Intraclub Coordinators.

Ambassadors: Deb Campbell

Gail recapped the Ambassadors' report for Deb who was away.

The New Members Get-Together planned for 5/3 has been canceled. Of 105 invitations sent, 10 reservations were received which fell short of the 25 members needed for this gathering. The room has been canceled and no expenses were incurred.

Bucket Brigade: Greg Pavan

Greg has made some color changes to a few of the yellow discs on the court scoreboards in an effort to find a color or color combination that will make the discs easier for spectators to see during matches. Results will be forthcoming.

WTO: Angela Bossu Wolfe

Angela reported that the WTO Trivia Night held on 3/31/23. Nearly 100 people attended with 81 trivia players/15 teams. The silent auction inluded 55 items. The estimate at this time is that \$4,600 has been raised from this event. Final number will be determined once all expenses are posted.

Online registration runs from 4/1 to 4/28 for the Match Point event to be held 4/29 (rain date 4/30) at about 1:30PM on court 1 (during the Mix & Match Tournament). Flyers and posters are being put up around the community. Reminders about this fun, fast-paced event will be included in upcoming Eblasts. WTO has emailed Mix & Match participants and the Intraclub Coordinators to get the word out.

The WTO Scholarship Committee has received 13 applications from 4 local High Schools. The Committee met on 3/27 to finalize monetary awards to 11 students and letters have been sent to the winners (and to 2 applicants who were not considered).

Fall Plans: Tennis in the Pink will be 9/23; Wine & Cheese will be 10/18. SAVE THE DATES!

EVENTS

St. Patrick's Tennis Social on 3/11/23: Diane Dowling

This event was very well attended and enjoyed by all the participants. The event income (from CAM cards) was \$1911.00 with total expenses of \$1330.90, netting \$580.10.

OLD BUSINESS

Policies & Procedures Update: Sheryl Tschetter

Sheryl read the written comments/suggestions received from Karen Benedict. See Karen's email attached hereto.

NEW BUSINESS

Sheryl reported on the results of the Ad Hoc Committee meeting of 4/5/23 which covered changing season lottery dates slightly due to season date changes made by USTA for 2024. The Committee asked Rich White to work with Neal Shannon and Charlie Sapernakis to switch their respective days of play for Intraclub. This switch would allow the 3.0 Men to play USTA on Tuesdays and play Intraclub on Thursdays. This would allow the 3.0 Men the opportunity to play both USTA and Intraclub.

Here's a recap of the 2024 Season and Lottery Dates (as advised by Steve Sandike):

Season		Lottery Dates	USTA Leagues
Spring	1/8 to 5/9	1/4/24	55+ / 70+
Summer	5/10 to 9/1	5/2/24	65+ / 75+ /Mixed (& maybe Combo)
Fall	9/2 to 1/5	8/22/24	(Maybe Combo) Tri-level, TAHII
			league

OPEN DISCUSSION/MEMBER SESSION

Re: The latest draft Policies and Procedures Manual distributed to SCTA membership by EBlast on 4/3/23

Milt Neuman's presentation is attached concerning the Policies and Procedures Manual.

Susan Kreick's presentation is attached concerning the Policies and Procedures Manual.

Board Meeting/Open Discussion/Member Session adjourned at 6:30PM.

NEXT BOARD MEETING:

WEDNESDAY, MAY 3, 2023 GENERAL MEMBERSHIP MEETING 6:00PM PINCKNEY HALL BALLROOM, TOWN SQUARE From: Karen Benedict <kbenedict9@aol.com> Date: April 5, 2023

Comments on Draft P & P

My comments are general in nature. I have some suggestions on improvement.

My thoughts.

The document is too long. It would be difficult for a new member to understand some of it. It went from 54 pages to 45. No policy document should try to allow for and cover each possible scenaro. An overriding policy with good managers makes document more manageable. No need for job descriptions other that board. Responsibilities could be incorporated those to manage various programs.

Some general comments.

- Directors at large should not be changed as noted. When seeking nominations for a vacancy, this makes candidate pool too narrow.
- Overwriting policy on things such as intraclub coordinators and club ratings unnecessary
- Empower your Board such as Events director should oversee mix/match and club championship. No need for separate position descriptions
- New Intraclub Liasian should oversee all intraclub operations, including interface with coordinators, and assisting all members in getting their voice heard on how they want their group to run
- USTA coordinator could take some scheduling on to include making sure match schedule is posted in Chelsea, handling rainouts, getting play schedule to Gate for visitors, etc.

respectfully

Karen Benedict

Presented by Milt Neuman at April 5, 2023 SCTA Board Meeting

April 5, 2023 **SCTA**

Re: Policy and Procedures -

Page 6 – Court Reservation Times

- Q: What 's the need for the words "for leagues"?
- Q: Why not list the ball machine times?

Page 10 – **Dress Code**

Q: What is "appropriate tennis attire" and who is charged with enforcement?

Page 10 – Consequences for Inappropriate Behavior

Q: Seems that the same rules for behavior should apply to members who are not in a club program who are playing on a reserved court as the rules for a non-member. Then, members playing in a SCTA "organized" club sponsored activity would fall under the member clause.

Page 12 – Guest Fees

First, to review the guest fee policy in general – I continue to question why tennis is singled out as the only sports activity requiring a guest fee. I've heard that it's due to maintenance, then paying for LOGO personnel, to keep CAM fees low and so on. None of the rationale offered makes sense as the fee structure targets tennis players only. Golf has plenty of maintenance with no guest fees, croquet has plenty of routine maintenance and swimming pools most likely have the most. Back in 2006 it was proposed that guest swimmers pay a guest fee. However the backlash was so great that the BOD withdrew the proposal.

For the SCTA to accept the imposed guest fee structure is not acceptable.

States: Anyone who is not a resident must pay a guest fee.

- Q: Would that also include visiting team players?
- Q: Does this include lesson non- resident and resident guest lesson takers?
- Q: Can pros bring non residents into Sun City to take lessons? Guest fee?

Q: Young children of resident families and grandchildren to age 10 or 16 must pay guest fee?

Page 14 – "Tennis instruction is open to residents and guests."

Q: Shouldn't this read ...Tennis instruction is open to residents and resident guests?

Page 17 – Talks about reserved courts for NEW players.

Q: Is there a limit to the number of courts used for the New Player Program? I should hope there are courts left open for Chelsea reservation.

Page 43 – Mix and Match Director

Q: Why is there special mention of the Mix and Match Director without the other social directors being in the same section? OR simply having a list of the social events with general responsibilities of each social program within an operations manual.

Presentation to SCTA Board April 5, 2023 by Susan Kreick

Susan Kreick, Karen Benedict, Milt Neuman, contributors

We understand the SCTA Board members were faced with a lawsuit based on their false accusations made against the Vice President Tom Wright. His subsequent **forced** resignation was the basis for the lawsuit.

The membership is becoming aware of the circumstances behind the Board's actions and they are disturbing. The minutes of the "emergency" Executive Session are spreading through our tennis community and they are shocking. It was nothing more than an intentional act to remove him from the Board and silence his input as a member of the Board. .

As members become more aware of what the SCTA Board did to force Tom out, it creates and will continue to create a considerable amount of distrust. Those of us who regularly attend the meetings have never seen Tom be disrespectful or controversial. He was professional, polite and had a great understanding of the By Laws and Policies and Procedures. His comments were useful and relevant.

This action was done in violation of the Club By-Laws and Chartered Club Procedures and Rules. If not for the threat of a lawsuit the Board would have gotten away with removing Tom Wright and damaging his impeccable reputation. The humiliation and embarrassment subjected to Tom by the actions of the SCTA Board was wrong.

Was the eventual apology and retraction of the slanderous minutes of an "Emergency" Executive Meeting on March 10, 2023 on the eve of the lawsuit being filed forced by the Community Association? Was Lifestyles made aware of how the SCTA Board mis-handled this situation? How could something like this get to this point? Nothing like this has ever happened in the 25+ years of SCTA Board leadership.

The goal here is to make club members aware of the actions of the Board. The fact that members of the SCTA Board put the SCTA as well as the entire community at risk of losing a long court case causing serious financial damages should be acknowledged and discussed. The Board should be thanking Tom for giving it the chance to apologize. He was much kinder to the Board than it was to him. All of the Board members who were complicit to this action should consider resigning from the SCTA Board.

The good work that this Board has done is clouded by this act.

We are very lucky to live here, playing tennis on 16 clay courts which we know is the best bargain we ever got playing tennis.

Next month we will be attending a general membership meeting to vote on recent changes to our Policy and Procedures manual and see what our Board is doing on our behalf. The last few general membership meetings have not been attended well and a quorum was not reached. We need to re-engage with our tennis community, to be better informed. It's our responsibility. If not, our voices will not be heard, our questions never answered and decisions concerning us will be made by someone else.

By-Laws page four

Section E. Intervention procedure If the executive board cannot resolve problems **within the board members of the SCTA**, then a CC 130 shall be sent to Lifestyle Services via email. If an issue arises with the SCTA membership, the SCTA member should bring the issue to the SCTA's Executive Board. If the problem arises with a member in 1 sub-group, it should be resolved within the subgroup. If the problem cannot be resolved within the subgroup, it shall come to scrA,s executive board.

CC and R page 6

Note: Clubs must have internal intervention procedures noted as a part of their process in their bylaws. Should that step fail to resolve the concern and outside intervention and confidentiality are required; the following procedures will be followed: 1. All issues should first be discussed with the club's executive board prior to submitting this form. 2. A written complaint should be filed on Form CC 130, "Request for Chartered Club Problem Resolution", by a club board member or the Executive Board to address a club issue that needs to be resolved. 3. This form is to be completed and returned to Lifestyle Services